IP001
Sweex USB Internet Phone with Display

Introduction

First of all, many thanks for purchasing the Sweex USB Internet Phone with Display. With this easy-to-connect telephone you can make calls via the Internet. To ensure this product operates correctly, we advise you to carefully read this manual first. If despite this manual you still experience problems during installation or operation of this product, go to www.sweex.com and look under the heading service & support.

Contents of the box

Prior to installation, check if all required parts are present. The following parts must be present in the box:

- USB Internet phone
- CD-ROM including drivers and extensive manual

If one of the above parts is missing, please contact the supplier.

Specifications

- Suitable for PC to PC and PC to telephone connections
- Supports: USB 1.1, no sound card needed
- Bus powered
- Caller ID for VoIP calls
- LCD and LED display
- Echo and noise suppression
- Full duplex communication
- Key sounds
- Pause dial tone function

System requirements

- Computer system with 200 MHz or higher processor speeds
- USB 1.1 or 2.0 connection
- 64 MB RAM memory
- 10 MB or more hard disk space
- Operating system Windows 98SE/2000/XP
- Internet connection

In order to use the Sweex Internet phone successfully, you must use suitable software such as Skype™. We do not need to emphasise that you need to have an active Internet connection in order to successfully make calls with other users.

Important! Prior to connecting the Sweex USB Internet Phone to the computer, you must first install the SkyWin software provided.

The developments in the fields of hardware and software follow each other in rapid succession. We therefore advise you to ensure that the operating system you use is up-to-date before you start the installation. This update is easy to carry out by starting up "Internet Explorer" and selecting the option "Windows Update" in the "Extra" menu.

Installing the drivers

Insert the driver software CD-ROM provided in the CD-ROM or DVD player. The CD will start playing automatically and the Installation Screen will appear on your screen.

SkyWin Software
SkyWin
Welcome to SkyWin Software Setup program. This program will install SkyWin Software on your computer.
It is strongly recommended that you exit all Windows programs before running this Setup Program.
Click Cancel to quit Setup and close any programs you have running. Click Next to continue with the Setup program.
WARNING: This program is protected by copyright law and international treaties.
Unauthorized reproduction or distribution of this program, or any portion of it, may result in severe civil and criminal penalties, and will be prosecuted to the maximum extent possible under law.
Next >
Cancel

Follow these instructions if the CD does not start playing automatically: Go to the Start Menu and select the option 'Run'. Type in X:\Setup, X being the drive letter of the CD or DVD player. Click on Next to start the installation process.

SkyWin Software
SkyWin
Setup will install SkyWin Software in the following folder.
To install into a different folder, click Browse, and select another folder.
You can choose not to install SkyWin Software by clicking Cancel to exit Setup.
Destination Folder
C:\Program Files\SkyWin
Browse...
< Back
Next >
Cancel

By default, the software is installed in the folder C:\Program Files\SkyWin. We advise you to accept this folder and to continue with the installation process. Click Next again.

Click on Finish to complete the installation process. In order to activate any changes made, the computer must then be restarted.

After the computer has been restarted, a pop-up window may appear. This depends on whether or not the Skype™ software has already been installed.

Skype
Another program wants to use Skype
Another program is trying to access Skype. This can be a potential security risk.
What would you like to do?
Name: SkyWin.exe
Allow this program to use Skype
Allow this program to use Skype, but ask again in the future
Do not allow this program to use Skype
What does this mean?
OK

Choose the option Allow this program to use Skype™ and click on OK.

Removing the drivers

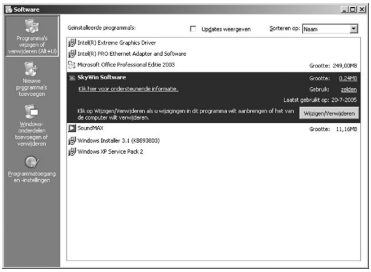
If ever you need to remove the drivers from the computer, follow these instructions:

Windows XP Classic display

In the Start Menu, select the options Settings - Configuration Screen - Add or Remove Programs. In the list that subsequently appears, select SkyWin Software.

Windows XP display

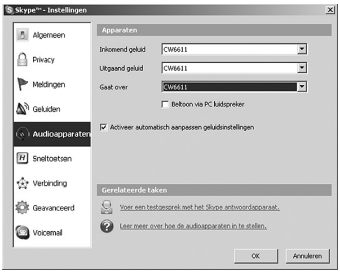
In the Start Menu, select the options Configuration Screen - Software. In the list that subsequently appears, select SkyWin Software and click on 'Change/Remove'.



Connecting the Sweex USB Internet phone

As soon as the drivers have been installed and the computer has been restarted, the Sweex USB Internet phone can be connected to an available USB port. Windows will automatically recognise the telephone and activate the correct drivers. If all goes well, the time will appear in the phone's display.

To ensure that the Sweex USB Internet phone functions correctly, you must check the sound settings of Skype™. Start Skype™ and select Settings in the Actions Menu.



On the left, select Audio Devices and for Incoming, Outgoing and Via, select the Sweex USB Internet phone (CW6611 or USB audio device).

Using the Sweex USB Internet phone to make calls

In order to call another Skype user, you must select this user on the Contacts page and then click on the call button. Alternatively you can give the contact a speed dial number. This way, you can directly call someone with the Sweex USB Internet phone.

In order to call a land line or mobile number, you need SkypeOut. In order to be able to use this option, you must first buy call credit. Once you have SkypeOut call credit, you must follow the instructions below to make a call.
First key in 011 to indicate that a SkypeOut call must take place. Then key in the country code. Note: when you want to make a call to a Dutch phone number while in the Netherlands, you must still enter the country code. The country code is followed by the area code, leaving out the 0. Then you key in the subscriber's number.

SkypeOut	Country code	Area code	Subscriber's number
011	31	15	7501750

To answer a call

When the Sweex USB Internet phone rings to indicate an incoming call, you press to answer the call or to reject the call.

Setting the functions

When no call is made, press the key to open the function menu. You have four options within this menu:
- Contacts
- Miss list
- Call list
- Options

Contacts

As soon as this menu option appears in the display, you press the key again. You can now use the Up and Down keys to browse through the list of contacts. If a contact is Online, the **Online** symbol will appear in the display. By pressing the Info key, detailed information about the contact will appear. By pressing the key, the contact will be called.

Missed calls

As soon as this menu option appears in the display, you press the key again to view any missed calls. You can use the Up and Down keys to browse through the list. Press the key to leave this function.

Call list

As soon as this menu option appears in the display, you press the key again to view any received calls. You can use the Up and Down keys to browse through the list.

Options

As soon as this menu option appears in the display, you press the key again to view the various options and to change them. You can use the Up and Down keys to browse through the list of options. Press the to select and change a function. If you want to save the settings, you use the key again.

The available options are:

VOL SET Setting the call volume. The Up key is used to increase the volume; the Down key is used to lower the volume. The highest volume setting is 7.

RING VOL This is used to set the ring volume. This is also done using the Up and Down keys.

NAME SET This setting is used to indicate whether or not contacts must be displayed with their user name or an alias.

KEY TONE This option can be ON or OFF. When the option is ON, you will hear a beep as soon as a key is pressed.

RING SET With this option you can select one of 21 different ring tones.

HOLD SET This option gives you the opportunity to set 10 different hold tones as soon as you put a call on hold. This option can be also be switched on or off.

Frequently asked questions

Question 1
The voice is played back via the computer's sound card instead of the Sweex USB Internet phone.
Solution
In Skype™, go to the Actions Menu ➤ Settings ➤ Audio Devices. Then set the options Incoming Sound, Outgoing Sound and Via to USB Audio Device or CW6611.

Question 2
I cannot hear a voice when music is played via the computer.
Solution
Go to Configuration Screen ➤ Sounds and Audio Devices ➤ Audio. Under the options Playing Back Sound and Recording Sound, set your sound card as the default device.

Warranty

All articles that are carried under the name Sweex have a 3-year term of guarantee. Only the Sweex Digital photo and video cameras have a 2-year term of guarantee. We do not provide support or warranty for the supplied software or (rechargeable) batteries.

Settlement of guarantee only takes place via the dealer where you have purchased the product in question.